Environment Protection Authority

GPO Box 1550 HOBART TAS 7001 Australia

ENVIRONMENT PROTECTION AUTHORITY

Community complaints regarding salmon companies

The EPA was requested, under the *Right to Information Act 2009,* to produce information relating to community complaints against the three Tasmanian salmon producers for the period January to August 2026. The EPA keeps records of any complaints made by the community regarding the EPA's regulated sites. Complaints are taken very seriously and are investigated in accordance with the risk-based response discussed in the EPA's Compliance and Enforcement Policy.

The type of investigation required depends on the nature of the matter complained of. For instance, when investigating noise complaints, the recording and analysing of noise data takes time, but when combined with details provided by those making complaints this data can provide solid evidence to support regulatory decision-making.

A number of complaints related to noise from salmon farming are noted in the released spreadsheet of complaints, although most of them are from only a few individuals. The EPA has initiated the following noise investigations:

- In response to community complaints in the Port Huon and Wattle Grove area, the EPA required Huon Aquaculture to undertake vessel noise investigation and impact assessment under section 35 of the *Environmental Standards for Tasmania Marine Finfish Farming 2023*. The company must implement the mitigation measures set out in the vessel noise investigation report published on the EPA website in March 2026.

- In early 2026 the EPA required Huon Aquaculture to undertake further noise impact assessment because of proposed changes to the Garden Island Lease. The assessment predicted potential non-compliances against noise limits in the environmental licence, therefore a noise mitigation plan was required. The noise impact assessment report and mitigation plan was published on the EPA website in April 2026. In June 2026 a warning letter was issued to Huon Aquaculture regarding non-compliances against daytime noise limits and because modelling did not address noise emissions from all vessels expected to be operating on the Garden Island lease. Further investigations and potential enforcement actions remain under consideration in relation to this lease.

- In response to further community noise complaints from the Eggs and Bacon Bay area, the EPA commenced an investigation into noise from fish farming operations in that area, implementation of recommendations made by the EPA Noise Specialist is currently underway.

- The EPA acknowledges 24/7 nature of fish farming operations and the significant capital investment and lead in times required to replace vessels that have been identified as being likely to generate nuisance noise emissions.

The EPA intends to continue its work to reduce noise emissions and to ensure compliance with regulatory requirements.

Complaint Source	Complaint Number	NMS Number	Date of Notification	Nature of Complaint	Complainant Identifier	Company Involved
Email	#1	11772	5/02/2026	Noise	1	Huon
Phone Call	#2	11785	6/02/2026	Odour	2	Tassal
Email	#3	11846	15/02/2026	Odour	3	Unknown
Email	#4	11908	14/03/2026	Odour	4	Tassal
Email	#5	11930	24/03/2026	Odour	5	Huon
Email	#6	11956	1/04/2026	Noise	1	Huon
Phone Call	#7	11980	10/04/2026	Controlled Waste	7	Tassal
Phone Call	#8	12019	21/04/2026	Light	8	Huon
Email	#9	12036	23/04/2026	Noise	9	Huon
Email	#10	12062	28/04/2026	Noise	10	Huon
Email	#11	12106	8/05/2026	Noise	11	Unknown, vessel traffic noise
Email	#12	12107	7/05/2026	Noise	1	Huon
Email	#13	12126	7/05/2026	Safety Concerns	13	Tassal
Email	#14	12145	15/05/2026	Noise	14	Huon
Email	#15	12147	15/05/2026	Noise	15	Huon
Email	#16	12249	5/06/2026	Noise	1	Huon and Tassal
Email	#17	12273	22/01/2026	Noise	11	Huon
Email	#18	12274	23/01/2026	Noise	11	Huon
Email	#19	12275	25/01/2026	Noise	11	Huon
Email	#20	12276	27/01/2026	Noise	11	Huon
Email	#21	12277	28/01/2026	Noise	11	Huon
Email	#22	12278	29/01/2026	Noise	11	Huon
Email	#23	12279	31/01/2026	Noise	11	Huon
Email	#24	12280	1/02/2026	Noise	11	Huon
Email	#25	12281	2/02/2026	Noise	11	Huon
Email	#26	12282	3/02/2026	Noise	11	Huon
Email	#27	12283	4/02/2026	Noise	11	Huon
Email	#28	12284	8/02/2026	Noise	11	Huon
Email	#29	12285	8/02/2026	Noise	11	Huon
Email	#30	12286	11/02/2026	Noise	11	Huon

Complaint Source	Complaint Number	NMS Number	Date of Notification	Nature of Complaint	Complainant Identifier	Company Involved
Email	#31	12287	15/02/2026	Noise	11	Huon
Email	#32	12288	17/02/2026	Noise	11	Huon
Email	#33	12289	18/02/2026	Noise	11	Huon
Email	#34	12290	19/02/2026	Noise	11	Huon
Email	#35	12291	20/02/2026	Noise	11	Huon
Email	#36	12298	21/02/2026	Noise	11	Huon
Email	#37	12299	21/02/2026	Noise	11	Huon
Email	#38	12300	22/02/2026	Noise	11	Huon
Email	#39	12301	24/02/2026	Noise	11	Huon
Email	#40	12302	25/02/2026	Noise	11	Huon
Email	#41	12303	27/02/2026	Noise	11	Huon
Email	#42	12304	27/02/2026	Noise	11	Huon
Email	#43	12305	28/02/2026	Noise	11	Huon
Email	#44	12340	4/04/2026	Noise	11	Huon
Email	#45	12341	5/04/2026	Noise	11	Huon
Email	#46	12342	6/04/2026	Noise	11	Huon
Email	#47	12343	7/04/2026	Noise	11	Huon
Email	#48	12344	8/04/2026	Noise	11	Huon
Email	#49	12345	9/04/2026	Noise	11	Huon
Email	#50	12346	9/04/2026	Noise	11	Huon
Email	#51	12347	9/04/2026	Noise	11	Huon
Email	#52	12348	12/04/2026	Noise	11	Huon
Email	#53	12349	13/04/2026	Noise	11	Huon
Email	#54	12352	15/04/2026	Noise	11	Huon
Email	#55	12353	17/04/2026	Noise	11	Huon
Email	#56	12354	18/04/2026	Noise	11	Huon
Email	#57	12355	26/04/2026	Noise	11	Huon
Email	#58	12356	26/04/2026	Noise	11	Huon
Email	#59	12357	28/04/2026	Noise	11	Huon

Complaint Source	Complaint Number	NMS Number	Date of Notification	Nature of Complaint	Complainant Identifier	Company Involved
Email	#60	12358	28/04/2026	Noise	11	Huon
Email	#61	12363	30/04/2026	Noise	11	Huon
Email	#62	12364	1/05/2026	Noise	11	Huon
Email	#63	12365	2/05/2026	Noise	11	Huon
Email	#64	12366	3/05/2026	Noise	11	Huon
Email	#65	12367	4/05/2026	Noise	11	Huon
Email	#66	12369	5/05/2026	Noise	11	Huon
Email	#67	12370	9/05/2026	Noise	11	Huon
Email	#68	12372	24/05/2026	Noise	11	Huon
Email	#69	12374	1/06/2026	Noise	11	Huon
Email	#70	12376	2/06/2026	Noise	11	Huon
Email	#71	12377	3/06/2026	Noise	11	Huon
Email	#72	12378	4/06/2026	Noise	11	Huon
Email	#73	12379	5/06/2026	Noise	11	Huon
Email	#74	12380	9/06/2026	Noise	11	Huon
Email	#75	12381	12/06/2026	Noise	11	Huon
Text Message	#76	12382	17/06/2026	Odour	76	Huon
Text Message	#77	12383	17/06/2026	Odour	77	Huon
Email and Phone Call	#78	12420	30/06/2026	Noise	11	Unknown
Email	#79	12430	3/04/2026	Noise	1	Unknown, vessel traffic noise
Email	#80	12431	3/04/2026	Noise	1	Huon
Email	#81	12432	8/04/2026	Noise	1	Huon
Email	#82	12433	12/04/2026	Noise	1	Huon
Email	#83	12434	12/04/2026	Noise	1	Huon
Email	#84	12435	17/04/2026	Noise	1	Unknown, vessel traffic noise
Email	#85	12436	18/04/2026	Noise	1	Huon
Email	#86	12437	25/04/2026	Noise	1	Huon and Tassal
Email	#87	12438	29/04/2026	Noise	1	Huon
Email	#88	12439	29/04/2026	Noise	1	Huon

Complaint Source	Complaint Number	NMS Number	Date of Notification	Nature of Complaint	Complainant Identifier	Company Involved
Email	#89	12508	4/04/2026	Noise	89	Huon
Email	#90	12509	4/04/2026	Noise	89	Huon
Email	#91	12515	4/04/2026	Noise	89	Huon
Email	#92	12516	4/04/2026	Noise	89	Huon
Email	#93	12517	4/04/2026	Noise	89	Huon
Email	#94	12519	4/04/2026	Noise	89	Huon
Email	#95	12520	4/04/2026	Noise	89	Huon
Email	#96	12521	4/04/2026	Noise	89	Huon
Email	#97	12522	4/04/2026	Noise	89	Huon
Email	#98	12523	4/04/2026	Noise	89	Huon
Email	#99	12524	4/04/2026	Noise	89	Huon
Email	#100	12553	1/08/2026	Noise	1	Huon
Email	#101	12573	30/04/2026	Noise	89	Huon
Email	#102	12574	30/04/2026	Dust	89	Huon
Email	#103	12580	7/08/2026	Noise	103	Huon
Email	#104	12765	1/06/2026	Noise	89	Huon
Email	#105	12796	27/06/2026	Noise	11	Huon
Email	#106	12797	29/06/2026	Noise	11	Huon
Email	#107	12798	30/06/2026	Noise	11	Unknown, vessel traffic noise
Email	#108	12801	1/07/2026	Noise	11	Unknown, vessel traffic noise
Email	#109	12802	5/07/2026	Noise	11	Unknown, vessel traffic noise
Email	#110	12803	6/07/2026	Noise	11	Unknown, vessel traffic noise
Email	#111	12804	6/07/2026	Noise	11	Unknown, vessel traffic noise
Email	#112	12805	9/07/2026	Noise	11	Unknown, vessel traffic noise
Email	#113	12806	9/07/2026	Noise	11	Huon
Email	#114	12807	10/07/2026	Noise	11	Huon
Email	#115	12830	30/04/2026	Light	89	Huon
Phone call	#116	11801	13/02/2026	OTC use	116	Huon
Phone call	#117	11844	27/02/2026	Noise	117	Tassal

Complaint Source	Complaint Number	NMS Number	Date of Notification	Nature of Complaint	Complainant Identifier	Company Involved
Phone call	#118	11884	12/03/2026	Noise	89	Huon
Phone call	#119	11905	19/03/2026	Noise	89	Unknown
Phone call	#120	11919	20/03/2026	Noise	89	Huon
Phone call	#121	11982	10/04/2026	Noise	121	Huon
Phone call	#122	12007	17/04/2026	Noise/Light	89	Unknown
Phone call	#123	12011	18/04/2026	Noise	11	Huon
Phone call	#124	12014	20/04/2026	Noise	11	Huon
Phone call and Email	#125	12018	20/04/2026	Noise	125	Huon
Phone call	#126	12040	23/04/2026	Odour	126	Huon
Phone call	#127	12079	3/05/2026	Noise	89	Huon
Phone call	#128	12124	12/05/2026	Noise	128	Huon
Phone call	#129	12172	21/05/2026	Noise	89	Huon
Phone call	#130	12202	26/05/2026	Noise	130	Huon
Noise Diary Page 1	#131	12309	27/03/2026	Noise	11	Huon
Noise Diary Page 1	#132	12310	27/03/2026	Noise	11	Huon
Noise Diary Page 1	#133	12311	27/03/2026	Noise	11	Huon
Noise Diary Page 1	#134	12312	27/03/2026	Noise	11	Huon
Noise Diary Page 2	#135	12313	27/03/2026	Noise	11	Huon
Noise Diary Page 2	#136	12314	27/03/2026	Noise	11	Huon
Noise Diary Page 2	#137	12315	27/03/2026	Noise	11	Huon
Noise Diary Page 2	#138	12317	27/03/2026	Noise	11	Huon
Noise Diary Page 2	#139	12318	27/03/2026	Noise	11	Huon
Noise Diary Page 3	#140	12319	27/03/2026	Noise	11	Huon
Noise Diary Page 3	#141	12320	27/03/2026	Noise	11	Huon
Noise Diary Page 3	#142	12321	27/03/2026	Noise	11	Huon
Noise Diary Page 3	#143	12322	27/03/2026	Noise	11	Huon
Noise Diary Page 3	#144	12323	27/03/2026	Noise	11	Huon
Noise Diary Page 3	#145	12324	27/03/2026	Noise	11	Huon
Noise Diary Page 4	#146	12325	27/03/2026	Noise	11	Huon

Complaint Source	Complaint Number	NMS Number	Date of Notification	Nature of Complaint	Complainant Identifier	Company Involved
Noise Diary Page 4	#147	12326	27/03/2026	Noise	11	Huon
Noise Diary Page 4	#148	12328	27/03/2026	Noise	11	Huon
Noise Diary Page 4	#149	12329	27/03/2026	Noise	11	Huon
Noise Diary Page 4	#150	12330	27/03/2026	Noise	11	Huon
Noise Diary Page 4	#151	12331	27/03/2026	Noise	11	Huon
Noise Diary Page 4	#152	12333	27/03/2026	Noise	11	Huon
Noise Diary Page 5	#153	12334	27/03/2026	Noise	11	Huon
Noise Diary Page 5	#154	12335	27/03/2026	Noise	11	Huon
Noise Diary Page 5	#155	12336	27/03/2026	Noise	11	Huon
Noise Diary Page 5	#156	12337	27/03/2026	Noise	11	Huon
Noise Diary Page 5	#157	12338	27/03/2026	Noise	11	Huon
Noise Diary Page 5	#158	12339	27/03/2026	Noise	11	Huon
Phone call	#159	12359	16/06/2026	Odour	159	Huon
Phone call	#160	12404	26/06/2026	Noise	11	Unknown
Phone call	#161	12416	29/06/2026	Noise	161	Tassal
Phone call	#162	12429	1/07/2026	General complaint about florfenicol use	162	Unknown
Phone call	#163	12498	19/07/2026	Noise	89	Huon
Phone call	#164	12538	29/07/2026	Noise	164	Huon